

National Agency	Lutheran Immigration and Refugee Service	Affiliate Code	MILIRS01
Office State	Michigan	Office City	Troy
Office Name	Lutheran Social Services of Michigan (LSSM)		
Office Address	2170 E. Big Beaver Road, Suite C, Troy MI 48083		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	EMM	Sub-office	Grand Rapids, Battle Creek
		Administering affiliate	N/A
R&P PROGRAM AFFILIATE STAFFING			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	7.8	0.0	64:1
FY2016	7.0	0.0	75:1

CASELOAD STATISTICS (number of individuals)	FY2014 Actual Arrivals	692				
	FY2015 Acknowledged Capacity	640				
	FY2015 Anticipated Arrivals	500				
PROPOSED FY2016	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	0	0	10	3	407	420
No U.S. Tie Capacity	30	0	0	0	75	105
Total Capacity	30	0	10	3	482	525

FY2014 R&P PERIOD REPORT OUTCOMES			
R&P Period Employment % (individuals):	10%	R&P Period Out-Migration % (individuals):	4%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):	303 cases/692 individuals		
Number of reports showing social security card application as late or incomplete			0 cases
Number of reports showing enrollment in cash assistance as late or incomplete			2 cases
Number of reports showing enrollment in medical assistance as late or incomplete			2 cases
Number of reports showing enrollment in SNAP (food stamps) as late or incomplete			2 cases
Number of reports showing enrollment in ESL as late or incomplete			2 cases
Number of reports showing enrollment in employment services as late or incomplete			2 cases
Number of reports showing school enrollment of minor child as late or incomplete			1 case
Number of reports showing health screening as late or incomplete			2 cases
Number of reports showing enrollment in other services as appropriate as late or incomplete			0 cases
Number of reports showing household income not exceeding expenses			0 cases
Number of reports showing that refugee is unable to identify source(s) of household income and expenses after R&P assistance ends			0 cases

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghani, Burmese, Iraqi, Iranian, Palestinian, Syrian
Proposed nationalities FY2016	Afghani, Burmese, Congolese, Guatemalan, Honduran, Iraqi, Iranian, Palestinian, Salvadoran, Syrian, Sudanese, Ukrainian
Languages available on staff to support the proposed caseload	Arabic, Assyrian, Chaldean, Farsi, French, Russian, Spanish
Languages available from within the community of resettlement to support the proposed caseload	LSSM’s in-house language bank offers over 30 languages including: Bengali, Burmese (Chin), Farsi, French, Kirundi, Kurdish, Lingala, Nepali, Spanish, Swahili and Urdu.
Other language resources used	LSSM subcontracts with telephonic interpretation line when resettling any new/unanticipated nationalities with unique language needs, but this rarely happens.
SITE RATIONALE	
Number of other affiliates present	3
Local overall unemployment rate	MI seasonally adjusted rate is 5.6%. Macomb County: 5.9%, Oakland County: 5.0%, Wayne County: 6.9%. Manufacturing and information technology will represent 80% of job growth over next 5 years, along with medical and food services.
Available jobs	Clerical, cleaning, driving, food service, general labor, healthcare, housekeeping, landscaping, laundry, manufacturing, mechanic shops, retail
Average starting wage	FY2014: \$8.00 FY2015: \$9.00, 90% FT with benefits, as well as PT and seasonal opportunities
Average monthly rent and availability (Note whether Always, Frequently, Sometimes, or Never Available)	For Macomb County/Hamtramck City (availability reflects both): 1-Bedroom: <u>\$750/\$400</u> Availability: <u>Frequently</u> 2-Bedroom: <u>\$900/\$500</u> Availability: <u>Always</u> 3-Bedroom: <u>\$1,100/\$550</u> Availability: <u>Sometimes</u>
Average wait time for newly arrived refugees to receive a health screening	15 to 18 days
GRIEVANCE AND PSEA POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC’s six core principles for PSEA in your organization’s code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** LSSM can support the resettlement of refugee clients with any health condition, mental health need, or other special needs.
- 2. Public Outreach:** Since FY 2014 LSSM’s resettlement director has served as a member of Welcoming Michigan, One Macomb diversity committee and the advisory board of Welcome Mat Detroit promoting refugee and immigrant integration. In an effort to promote and celebrate

integration, LSSM partners with Welcoming Michigan’s network to organize the Breakfast of Nations to help make Detroit, Sterling Heights and Clinton Township becoming welcoming cities. Detroit’s World Refugee Day event will be held in June 2015 and is expected to be celebrated again in 2016 to help promote refugee program visibility and to gain community support . To prepare for Syrian resettlement in FY 2016, staff reached out to Syrian community representatives and conducted presentations before faith and business groups seeking support for Syrian refugees. To build and strengthen partnership, the Program Manager met with a board member of Lutheran Campus Ministry at the University of Michigan to explore the possibility of expanding resettlement of Congolese, Sudanese and other nationalities in Washtenaw County. LSSM has a long history of serving Congolese and Sudanese refugees at the West Michigan sub office and can access various resources. LSSM distributes a program e-newsletter on a monthly basis, has an active Facebook page and website page which are effective in soliciting cash and in-kind support for FY 2016.

3. Financial Resources: LSSM generates in-kind donations from churches, community organizations, corporations, and individuals. Six churches currently donate space for ESL classes, cultural orientation workshops and AOR processing. Two local corporations donated commercial space and one church donated a two-bedroom furnished apartment for one year. Cash donations generated from bi annual appeals and fees from immigration services are used to supplement R&P emergency needs such as rent, furnishings, and utilities. In FY 2016 LSSM plans to continue and expand its outreach to Syrian community groups for financial support for Syrian refugees.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/Corporations	\$37,000	\$58,500	\$30,000	\$49,000	\$30,250	\$50,000
Faith-based/Community-based Organizations	\$28,500	\$39,500	\$32,000	\$30,000	\$35,200	\$34,000
Fees for Service	\$1,500	\$0	\$1,700	\$0	\$1,800	\$0
Individuals	\$32,000	\$89,000	\$38,000	\$75,000	\$37,000	\$80,000
Volunteer Hours/Miles	\$0	\$100,500	\$0	\$78,500	\$0	\$85,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
TOTALS	\$99,000	\$287,500	\$101,700	\$232,500	\$104,250	\$249,000
TOTALS PER CAPITA	\$143	\$415	\$203	\$465	\$199	\$474