

FY2016 Affiliate/Sub-office Abstract

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|---|--|-------------------------|------------------------|
| National Agency | The Domestic and Foreign Missionary Society | Affiliate Code | MIDFMS02 |
| Office State | Michigan | Office City | Troy |
| Office Name | Lutheran Social Services of Michigan | | |
| Office Address | 2170 E. Big Beaver Rd. Suite C, Troy, MI 48083 | | |
| JOINT SITE | | SUB-OFFICE | |
| If joint site, with which agency or agencies? | LIRS | Sub-office | Grand Rapids, MI |
| | | Administering affiliate | Troy, MI |
| RP PROGRAM AFFILIATE STAFFING | | | |
| | RP FTE paid by RP | RP FTE paid by other | Total Client/FTE Ratio |
| FY2015 | 4 | 0 | 75/1 |
| FY2016 | 5.27 | 0 | 75/1 |

| | | | | | | | |
|--|------------------------------|-----------|-----------|------------|------------|--------------|--------------|
| CASELOAD STATISTICS (number of individuals) | FY2014 Actual Arrivals | | 572 | | | | |
| | FY2015 Acknowledged Capacity | | 575 | | | | |
| | FY2015 Anticipated Arrivals | | 300 | | | | |
| PROPOSED FY2016 | | AF | EA | ECA | LAC | NE/SA | Total |
| US Tie Capacity | | 0 | 0 | 0 | 20 | 375 | 395 |
| No US Tie Capacity | | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Capacity | | 0 | 0 | 0 | 20 | 375 | 395 |

| | | | |
|---|-------|---|-------|
| FY2014 RP PERIOD REPORT OUTCOMES | | | |
| RP Period Employment % (<i>individuals</i>): | 7.23% | RP Period Out-Migration % (<i>individuals</i>): | 0.70% |
| Total RP Period Reports Submitted for FY2014 (<i>number of cases/number of individuals</i>): | | 229 cases / 572 individuals | |
| Number of reports showing social security card application as late or incomplete | | | 0 |
| Number of reports showing enrollment in cash assistance as late or incomplete | | | 1 |
| Number of reports showing enrollment in medical assistance as late or incomplete | | | 0 |
| Number of reports showing enrollment in SNAP (food stamps) as late or incomplete | | | 1 |
| Number of reports showing enrollment in ESL as late or incomplete | | | 0 |
| Number of reports showing enrollment in employment services as late or incomplete | | | 0 |
| Number of reports showing school enrollment of minor child as late or incomplete | | | 0 |
| Number of reports showing health screening as late or incomplete | | | 0 |
| Number of reports showing enrollment in other services as appropriate as late or incomplete | | | 0 |
| Number of reports showing household income not exceeding expenses | | | 0 |
| Number of reports showing that refugee is unable to identify source(s) of household income and expenses after RP assistance ends | | | 0 |

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| RECENT/PROPOSED CASELOAD | |
|--|---|
| Nationalities served FY2014–FY2015 | Iraq, Palestine |
| Proposed nationalities FY2016 | Afghanistan, Iran, Iraq, Palestine, Syria |
| Languages available on staff to support the proposed caseload | Arabic, Assyrian, Chaldean, Farsi |
| Languages available from within the community of resettlement to support the proposed caseload | Arabic, Assyrian, Chaldean, Farsi |
| Other language resources used | LSSM subcontracts with a telephonic interpretation line when resettling any new/unanticipated nationalities with unique language needs, but this rarely occurs. In the past it has happened once or twice a year. |

| SITE RATIONALE | |
|--|--|
| Number of other affiliates present | Three |
| Local overall unemployment rate | 5.5% March 2015, Bureau of Labor Statistics |
| Available jobs | Clerical, cleaning, driving, food service, general labor, healthcare, housekeeping, landscaping, laundry, manufacturing, mechanic shops, and retail. |
| Average starting wage | The average starting wage was \$9 per hour. Approximately, 74% were employed in full-time jobs; 26% were employed part-time; and 55% were offered benefits by their employers. |
| Average monthly rent and availability | 1-Bedroom: \$575 Availability: Frequently 2-Bedroom: \$700 Availability: Always 3-Bedroom: \$825 Availability: Sometimes |
| Average wait time for newly arrived refugees to receive a health screening | 17 days |

| GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY | |
|---|--|
| Indicate whether you have a grievance policy. | <input checked="" type="checkbox"/> Yes ___No |
| Indicate whether you have incorporated the IASC’s six core principles for PSEA in your organization’s code of conduct for all staff and volunteers. | <input checked="" type="checkbox"/> Yes ___No |

1. Health Care Access and Refugees with Special Needs: LSSM is able to accommodate the resettlement of refugee clients with any health condition, mental health need, or other special needs. There are no limitations for health care access – refugees have access to a number of culturally and linguistically sensitive health care providers.

2. Public Outreach: *Community partnerships:* The LSSM program manager serves as a member of Welcoming Michigan, One Macomb diversity committee, and, as an advisory board member of Welcome Mat Detroit. LSSM partners with the Welcoming Michigan network to organize Breakfast of Nations, which promotes and celebrates integration efforts. LSSM partnered with service providers and financial institutions for Money Smart Week to offer financial literacy education to refugees. The collaboration generated a \$2,000 donation for RP related activities.

Community outreach and education: In FY15, outreach and education initiatives included: formation of a housing issues working group, which organizes education sessions for landlords,

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investors, and refugees and will develop a referral system; outreach to Syrian community representatives, faith, and, business groups to generate support for Syrian refugees; meeting with Lutheran Campus Ministry (LCM) at the University of Michigan to discuss the possibility of resettling new caseloads and opportunities for LCM to support through volunteering and donations; and, outreach to eligible groups regarding AOR's, CAM AOR's, and, the Lautenberg Amendment extension. The Metro Detroit World Refugee Day event will take place in June and will be celebrated again in FY16. In FY16, LSSM will develop an internship program to engage interns in Cultural Orientations, case management, maintaining social media accounts, virtual mentoring, and, development of long-term integration projects.

Communications: LSSM distributes a monthly e-newsletter, has an active Facebook page and webpage which recruited over 30 volunteers during 2014.

3. Financial Resources: LSSM receives in-kind donations from churches, community organizations, corporations, and, individuals. Six churches currently donate space for ESL classes, cultural orientation workshops, community conversations, and AOR processing. Two local corporations donated commercial space and one church donated a two-bedroom fully furnished apartment for one year. Bi-annual appeals generate cash donations used to supplement RP funds for emergency needs such as rent, furnishings, utilities, and, medication. In FY16, LSSM plans to expand its outreach to Syrian community groups to generate financial support for Syrian refugees.

| Projected Contributions to the RP Program | | | | | | |
|--|---------------------------|------------------------------------|------------------------------|---------------------------------------|------------------------------|---------------------------------------|
| Type of Donor | FY2014 Actual Cash | FY2014 Actual In-kind Value | FY2015 Estimated Cash | FY2015 Estimated In-kind Value | FY2016 Projected Cash | FY2016 Projected In-kind Value |
| Foundations/ Corporations | \$35,000 | \$42,000 | \$22,000 | \$22,000 | \$28,000 | \$30,000 |
| Faith-based/ Community-based Organizations | \$25,000 | \$32,000 | \$19,000 | \$16,000 | \$23,500 | \$24,000 |
| Fees for Service | \$1,000 | \$0 | \$600 | \$0 | \$800 | \$0 |
| Individuals | \$29,000 | \$85,000 | \$18,000 | \$42,000 | \$22,000 | \$58,000 |
| Volunteer Hours/Miles | \$0 | \$96,000 | \$0 | \$56,000 | \$0 | \$72,000 |
| State/County/Local Government | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Headquarters | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Affiliate/Sub-office | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Other: | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| TOTALS | \$90,000 | \$255,000 | \$59,600 | \$136,000 | \$74,300 | \$184,000 |
| TOTALS PER CAPITA | \$157 | \$446 | \$104 | \$237 | \$188 | \$466 |