

FY2016 Affiliate/Sub-office Abstract

National Agency	The Domestic and Foreign Missionary Society	Affiliate Code	MIDFMS03
Office State	Michigan	Office City	Grand Rapids
Office Name	Lutheran Social Services of Michigan		
Office Address	207 E. Fulton Street, Grand Rapids, MI 49503		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	LIRS	Sub-office	Grand Rapids, MI
		Administering affiliate	Troy, MI
<b>RP PROGRAM AFFILIATE STAFFING</b>			
	RP FTE paid by RP	RP FTE paid by other	Total Client/FTE Ratio
FY2015	2.00	0	73/1
FY2016	2.10	0	74/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals		123			
	FY2015 Acknowledged Capacity		130			
	FY2015 Anticipated Arrivals		145			
<b>PROPOSED FY2016</b>						
	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
US Tie Capacity	35	30	0	0	25	90
No US Tie Capacity	35	10	0	0	20	65
Total Capacity	70	40	0	0	45	155

<b>FY2014 RP PERIOD REPORT OUTCOMES</b>			
RP Period Employment % ( <i>individuals</i> ):	39.06%	RP Period Out-Migration % ( <i>individuals</i> ):	4.88%
Total RP Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		54 cases / 123 individuals	
Number of reports showing <b>social security card application</b> as late or incomplete			0
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete			0
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete			0
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete			0
Number of reports showing <b>enrollment in ESL</b> as late or incomplete			0
Number of reports showing <b>enrollment in employment services</b> as late or incomplete			0
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete			0
Number of reports showing <b>health screening</b> as late or incomplete			1
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete			0
Number of reports showing <b>household income not exceeding expenses</b>			0
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after RP assistance ends			0

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RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Bhutan, Burma, Cuba, Democratic Republic of Congo, Eritrea, Ethiopia, Iran, Somalia, Syria
Proposed nationalities FY2016	Bhutan, Burma, Burundi, Cuba, Democratic Republic of Congo, Eritrea, Ethiopia, Iran, Iraq, Rwanda, Somalia, Sudan, Syria
Languages available on staff to support the proposed caseload	Arabic, Burmese- Chin, French, Hindi, Kinyarwanda, Lingala, Nepali, Somali, Spanish, Swahili
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Arabic, Burmese- Chin, Burmese- Karen, Burmese- Rohingya, Farsi, Kirundi, Nepali, Oromo, Somali, Spanish, Swahili, Tigrinya
Other language resources used	LSSM subcontracts with telephonic interpretation to meet unanticipated/ unique language needs, and is used 2-3 times per week for short, information calls to clients, i.e. inform them of upcoming appointments.

SITE RATIONALE	
Number of other affiliates present	One
Local overall unemployment rate	3.9% March 2015, Bureau of Labor Statistics
Available jobs	Manufacturing, food production (agricultural and industrial), hospitality (hotel/housekeeping), and healthcare
Average starting wage	The average starting wage was \$9.50 per hour. Approximately, 85% were employed in full-time jobs; 15% were employed part-time; and 75% were offered benefits by their employers.
Average monthly rent and availability	1-Bedroom: \$550 Available: Always 2-Bedroom: \$680 Available: Always 3-Bedroom: \$850 Available: Always
Average wait time for newly arrived refugees to receive a health screening	27 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC’s six core principles for PSEA in your organization’s code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

**1. Health Care Access and Refugees with Special Needs:** LSSM can accommodate the resettlement of refugee clients with any health or mental health condition, as well as other special needs. Clients are not limited in access to health care services.

**2. Public Outreach:** *Community outreach and engagement:* FY15 efforts included: meetings and presentations to churches and religious/ethnic institutions by LSSM’s Volunteer Coordinator, resulting in four unofficial co-sponsorships that assisted six cases with core services such as airport reception, transportation, and ESL tutoring; presentations at three universities for 300 students and faculty, resulting in 12 new volunteers assigned to eight RP cases; and, hosting a Syrian Symposium, attended by over 120 individuals who learned about Syrians and other refugee groups. FY16 strategy includes continued outreach to faith communities and universities for co-sponsorship and volunteers.

*Community partnerships:* LSSM leads the Freedom Flight Refugee Task Force (FFRTF), a bimonthly meeting of resettlement agencies, SRC, health providers, ethnic leaders, and schools,

FY2016 Affiliate/Sub-office Abstract

which serves as the venue for Quarterly Community Consultations. In FY16, LSSM will continue to lead the FFRTF. Key issues facing resettlement are competition for housing and access to primary care physicians. To address these challenges, LSSM participates in two FFRTF sub-committees: (1) the Housing Sub-committee, implemented to link to new housing opportunities and resulting in LSSM membership in a Property Manager’s Association network and introduction to five new potential landlords; and, (2) the Refugee Health Collaborative, ongoing since 2012 to recruit and equip health providers in serving refugees, resulting in three new physician and clinic partners open to accepting refugee clients.

*Development:* LSSM’s Advancement Department promotes the RP program through dinners, social media, and press releases, resulting in relationships with new volunteers and donors. During FY14 and FY15 LSSM conducted a fundraising campaign, reaching over four thousand individuals, vendor partners, former clients, and US Ties to raise more than \$1,200 to assist EMM RP clients resettled to Grand Rapids. LSSM will continue a similar strategy to raise and utilize support in FY16 and expects an increase in contributions from individuals and congregations. Collaboration with LSSM Advancement will continue in FY16.

**3. Financial Resources:** In FY14 and FY15, LSSM raised support from congregations and individuals, and gifts from corporate partners. Funds raised were utilized for emergent needs such as rent, furnishings, utilities, and transportation. In-kind goods and services contributed were furniture, household items, space for ESL classes, and donation storage.

Projected Contributions to the RP Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$1,600	\$2,700	\$2,500	\$3,000	\$2,500	\$4,500
Faith-based/ Community-based Organizations	\$8,800	\$11,000	\$12,500	\$13,000	\$13,000	\$16,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$6,100	\$2,500	\$6,000	\$4,000	\$6,500	\$5,000
Volunteer Hours/Miles	\$0	\$12,000	\$0	\$14,000	\$0	\$15,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	\$16,500	\$28,200	\$21,000	\$34,000	\$22,000	\$40,500
<b>TOTALS PER CAPITA</b>	\$134	\$229	\$162	\$262	\$142	\$261