

National Agency	Church World Service	Affiliate Code	MICWS 01
Office State	Michigan	Office City	Grand Rapids
Office Name	Bethany Christian Services Refugee Resettlement Program (BCS)		
Office Address	1050 36th Street SE, Suite 400 Grand Rapids, MI 49508		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	3.0	4.0	39/1
FY2016	4.0	4.5	41/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals					260
	FY2015 Acknowledged Capacity					280
	FY2015 Anticipated Arrivals					271
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	55	55	5	40	55	210
No U.S. Tie Capacity	75	15	0	5	45	140
Total Capacity	130	70	5	45	100	350

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	16.1% (25/155)	R&P Period Out-Migration % ( <i>individuals</i> ):	6.9% (18/260)
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		111/260	
Number of reports showing <b>social security card application</b> as late or incomplete			2
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete			2
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete			2
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete			2
Number of reports showing <b>enrollment in ESL</b> as late or incomplete			2
Number of reports showing <b>enrollment in employment services</b> as late or incomplete			1
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete			3
Number of reports showing <b>health screening</b> as late or incomplete			2
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete			1
Number of reports showing <b>household income not exceeding expenses</b>			7
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends			6

<b>RECENT/PROPOSED CASELOAD</b>	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Congo, Cuba, DR Congo, Eritrea, Ethiopia, Iraq, Malaysia, Nepal, Somalia, Sri Lanka, Sudan, Syria, Tunisia, Ukraine.
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, CAR, Chad, Congo, Cuba, DR Congo, El Salvador, Eritrea, Ethiopia, Guatemala, Honduras, Iraq, Malaysia, Nepal, Somalia, Sri Lanka, Sudan, Syria, Ukraine.
Languages available on staff to support the proposed caseload	Amharic, Arabic, Bengali, Burmese, Chin, Dinka, Falam, French, Hakha, Karen, Nepali, Somali, Spanish, Swahili.
Languages available from within the community of resettlement to support the proposed caseload	Languages above and Chaldean, Farsi, Karenni, Kinyamulenge, Kinyankore, Kinyarwanda, Kirundi, Kurdish, Lingala, Massalit, Matupi, Oromo, Rohingya, Russian, Saho, Tamil, Tedim, Tigrinya, Tshiluba, Ukranian, Zo.
Other language resources used	All interpretation is provided by Bethany’s internal Interpretation Services Program for in-person and telephonic interpretations. Voices for Health is used for in-person and telephonic interpretations as needed, approximately 4 times per month.

<b>SITE RATIONALE</b>	
Number of other affiliates present	2
Local overall unemployment rate	3.9%, March 2015, Bureau of Labor Statistics
Available jobs	Listed in order of frequency of job placement, from most frequent to least frequent: manufacturing, assembly, agriculture, hospitality, professional services, retail. Major employer partners include: Monroe LLC, Profile Films, Michigan Fine Herbs, Michigan Turkey Producers, JBS, Hope Network Industries.
Average starting wage	The average starting wage in FY 2014 and FY 2015 was \$9.25 per hour. 96% were employed in full-time jobs; 4% were employed part-time. 96% were offered benefits by their employers.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$625 Available: Frequently 2-Bedroom: \$725 Available: Always 3-Bedroom: \$825 Available: Frequently
Average wait time for newly arrived refugees to receive a health screening	24 days

<b>GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY</b>	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC’s six core principles for PSEA in your organization’s code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1. **Health Care Access and Refugees with Special Needs:** BCS can accommodate all clients through in-house psychosocial services, intensive medical case management and robust community support.
  
2. **Public Outreach:** In FY 2015, BCS’s public outreach focused on community engagement, fundraising efforts and engaging resettled community representatives. BCS partnered with 5 organizations to conduct a Syria-related symposium, 120 participants learned from professionals and Syrian-American community members. BCS works with 50 newcomer community leaders to increase newcomer civic engagement through town hall meetings, emergency preparedness events and incorporating newcomer feedback into cultural orientation research. BCS staff from resettled communities serves as vital planning committee members for the state committee for resettlement for the October 2016 symposium. In June, BCS will host its annual community cup which highlights newcomers’ local contributions, raises funds and local support. BCS anticipates 250 participants and \$25,000 in raised funds. 8 resettled community leaders will engage with 10 state officials during Refugee Advocacy Week in June. As a founding member of the local resettlement coalition, BCS is an active member in community consultations. 5 consultations are held yearly and include local affiliates, service providers, community partners and state officials. Collective FY 2015 advocacy to the state resulted in clients’ immediate access to full Medicaid upon enrollment. BCS’ FY 2016 outreach strategies include: increasing community engagement, expanding housing partnerships and engaging additional faith communities. BCS will conduct another newcomer symposium, establish 30 new community partnerships, identify 20 new housing partners and partner with 5 new faith communities.

3. **Financial Resources:**

<b>Projected Contributions to the R&amp;P Program</b>						
<b>Type of Donor</b>	<b>FY2014 Actual Cash</b>	<b>FY2014 Actual In-kind Value</b>	<b>FY2015 Estimated Cash</b>	<b>FY2015 Estimated In-kind Value</b>	<b>FY2016 Projected Cash</b>	<b>FY2016 Projected In-kind Value</b>
Foundations/Corporations	\$85,000	\$3,000	\$40,000	\$8,000	\$50,000	\$8,000
Faith-based/Community-based Organizations	\$37,000	\$18,250	\$50,000	\$31,000	\$60,000	\$40,000
Fees for Service	0	0	0	0	0	0
Individuals	\$85,000	\$45,000	\$90,000	\$68,600	\$95,000	\$80,000
Volunteer Hours/Miles	0	\$70,000	0	\$70,000	0	\$85,000
State/County/Local Government*	0	0	0	\$1,000	0	\$1,000
Headquarters	\$5,200	0	\$5,600	0	\$7,000	0
Affiliate/Sub-office	0	0	0	0	0	0
Other	0	0	0	0	0	0
<b>TOTALS</b>	<b>\$212,200</b>	<b>\$136,250</b>	<b>\$185,600</b>	<b>\$178,600</b>	<b>\$212,000</b>	<b>\$214,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$816</b>	<b>\$524</b>	<b>\$663</b>	<b>\$638</b>	<b>\$606</b>	<b>\$611</b>

\*Bethany receives in-kind support from the Kent County Department of Human Services.