

National Agency	Lutheran Immigration and Refugee Service	Affiliate Code	MILIRS04
Office State	Michigan	Office City	Grand Rapids
Office Name	Samaritas		
Office Address	207 E. Fulton, Grand Rapids, MI 49503		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	EMM	Sub-office	N/A
		Administering affiliate	Troy, MI
R&P PROGRAM AFFILIATE STAFFING			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY 2016	4.0	0.0	75:1
FY 2017	4.0	0.65	69:1

CASELOAD STATISTICS (number of individuals)	FY 2015 Actual Arrivals					296
	FY 2016 Acknowledged Capacity					300
	FY 2016 Anticipated Arrivals					300
PROPOSED FY 2017	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	60	50	0	5	30	145
No U.S. Tie Capacity	65	40	0	0	70	175
Total Capacity	125	90	0	5	100	320

FY 2015 R&P PERIOD REPORT OUTCOMES			
Total R&P Period Reports Submitted for FY 2015		108/296	
R&P Period Employment	41% and 57/140	R&P Period Out-Migration	6% and 17/296
R&P Period Basic Needs and Core Services Provided	94% and 101/108	R&P Period Household Income Exceeds Expenses	97% and 96/99

RECENT R&P MONITORING OUTCOMES			
Date of most recent PRM monitoring visit:	August 23, 2013	Compliance Rating	Compliant
Date of most recent Resettlement Agency headquarters monitoring visit (R&P):	September 29, 2016	Compliance Rating	Compliant

RECENT AND PROPOSED CASELOAD	
Nationalities served FY 2015–FY 2016	Afghanistan, Bhutan, Burma- Chin, Burma- Karen, Burma- Rohingya, Cuba, Democratic Republic of Congo, Eritrea, Ethiopia, Iran, Iraq, Somalia, South Sudan, Sudan, Syria
Proposed nationalities FY 2017	Afghanistan, Bhutan, Burma- Chin, Burma- Karen, Burma- Rohingya, Cuba, Democratic Republic of Congo, Eritrea, Ethiopia, Iran, Iraq, Somalia, South Sudan, Sudan, Syria
Languages available on staff to support the proposed caseload	Arabic, Burmese- Chin, French, Hindi, Kinyarwanda, Lingala, Nepali, Somali, Spanish, Swahili

Languages available from within the community of resettlement to support the proposed caseload	Amharic, Arabic, Burmese- Chin, Burmese- Karen, Burmese-Rohingya, Dari, Farsi, Kirundi, Nepali, Oromo, Somali, Spanish, Swahili, Tigrinya
Other language resources used	Samaritas subcontracts with telephonic interpretation to meet unanticipated/unique language needs, and is used infrequently (2-3 times per week for short, information calls to clients, i.e. inform them of upcoming appointments)

SITE RATIONALE	
Number of other affiliates present	1
Local overall unemployment rate	3.4%
Available jobs for refugees	Manufacturing, food production (agricultural and industrial), hospitality (hotel/housekeeping), and healthcare
Average starting wage for refugees	FY2015: \$9.40 FT, 90% 80% offered benefits at 90 days FY2016: \$9.65 FT, 90% offered benefits at 90 days
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$650 Available: Always 2-Bedroom: \$750 Available: Always 3-Bedroom: \$925 Available: Frequently

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	X Yes ___No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	X Yes ___No

1. Health Care Access and Refugees with Special Needs: Samaritas Grand Rapids is able to accommodate the resettlement of refugees with all types of special needs; the only exceptions are complex medical conditions requiring dialysis treatment at arrival, as referrals to the dialysis provider requires approved Medicaid and can take up to 30 days post-arrival for approval. Samaritas participates in a Refugee Health Collaborative, a meeting of resettlement agencies and health providers, and has invited the dialysis clinic to attend future meetings to explore alternatives for potential refugees arriving in need of this care.

2. Community Engagement: In FY 2016, Samaritas led the Freedom Flight Refugee Task Force (FFRTF), a bimonthly meeting of resettlement agencies, State Refugee Coordinator, health providers, ethnic leaders, and schools, and other required Quarterly Community Consultation (QCC) attendees, which serves as the venue for QCCs. Two sub-committees have also grown out of the FFRTF to address any issues related to healthcare access and affordable housing. These sub-committees meet separately and network with providers to share best practices and advocate for refugees, resulting in two new clinics agreeing to serve refugees and multiple new landlords providing housing for R&P clients. Samaritas' Advancement Department also promoted the R&P program to the community through dinners, social media, and press releases, resulting in 2 new co-sponsors and an increase in individual donor contributions of \$16,000 in 2016. Samaritas also formally became members of the

Grand Rapids Interfaith network, a group of faith communities and organizations that network for interfaith education and service. This resulted in three new co-sponsors and nine new volunteers after participation in an interfaith event to promote welcoming refugees. Samaritas is also partnering with the Grand Rapids Pride Center to establish a network of service providers and best practices related to LGBTQ refugees. Strategic engagement plans for FY 2017 include continued outreach to faith communities and universities for co-sponsorship, and volunteers through a new Refugee Sponsorship position funded through a private donation. Samaritas expects 20 co-sponsorship agreements from faith and community groups as a benchmark for this position, and an additional 48 recruited volunteers. Samaritas will also continue FFRTF leadership in FY 2017 as an effective strategy to inform and engage with stakeholders, particularly to address challenges with housing supply and access to healthcare, and also expects to educate and expand the network of providers for refugees through ongoing meetings with the LGBTQ community.

3. Financial Resources: In FY 2015 and FY 2016, Samaritas raised support from congregations and individuals, and gifts from corporate partners. Funds raised were utilized for emergent needs such as rent, furnishings, utilities, and transportation, and to fund a co-sponsorship developer position. In-kind contributions were furniture, household items, space for ESL classes, and donation storage. Volunteers and interns assisted the R&P program with transportation, housing set up, cultural brokering, and ESL tutoring. During FY 2015 and FY 2016, Samaritas conducted a fundraising campaign to raise more than \$5,500 to assist R&P clients. Samaritas will continue to raise and utilize support in FY2017, recruiting individual volunteers, interns, and co-sponsors, and continued fundraising with Samaritas Advancement department, to include community events, board dinners, and direct appeals to individuals and churches.

Projected Contributions to the R&P Program						
Type of Donor	FY 2015 Actual Cash	FY 2015 Actual In-kind Value	FY 2016 Estimated Cash	FY 2016 Estimated In-kind Value	FY 2017 Projected Cash	FY 2017 Projected In-kind Value
Foundations/Corporations	\$10,200	\$0	\$10,000	\$3,500	\$11,000	\$3,000
Faith-based/Community-based Organizations	\$17,000	\$29,000	\$19,000	\$35,000	\$22,000	\$37,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$11,400	\$9,000	\$28,600	\$10,000	\$31,000	\$12,000
Volunteer Hours/Miles	\$0	\$34,000	\$0	\$40,000	\$0	\$43,000
State/County/Local Government:	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
TOTALS	\$38,600	\$72,000	\$57,600	\$88,500	\$64,000	\$95,000
TOTALS PER CAPITA	\$130	\$243	\$192	\$295	\$200	\$297