

FY 2017 Affiliate/Sub-office Abstract
 Each Abstract must be limited to 3 pages

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|---|--|--|------------------------|
| National Agency | HIAS | Affiliate Code | MIHIAS04 |
| Office State | Michigan | Office City | Ann Arbor |
| Office Name | Jewish Family Services of Washtenaw County (JFS/Ann Arbor) | | |
| Office Address | 2245 South State Street, Suite 200, Ann Arbor, MI 48104 | | |
| JOINT SITE | | SUB-OFFICE | |
| If joint site, with which agency or agencies? | N/A | Sub-office | No |
| | | Administering affiliate | N/A |
| R&P PROGRAM AFFILIATE STAFFING | | | |
| | R&P FTE paid by R&P | R&P FTE paid by other (not including volunteers) | Total Client/FTE Ratio |
| FY 2016 | 2.60 | 0.40 | 50/1 |
| FY 2017 | 4 | 1 | 60/1 |

| | | | | | | |
|--|-------------------------------|-----------|------------|------------|--------------|--------------|
| CASELOAD STATISTICS (number of individuals) | FY 2015 Actual Arrivals | | 82 | | | |
| | FY 2016 Acknowledged Capacity | | 150 | | | |
| | FY 2016 Anticipated Arrivals | | 150 | | | |
| PROPOSED FY 2017 | | | | | | |
| | AF | EA | ECA | LAC | NE/SA | Total |
| U.S. Tie Capacity | 25 | 0 | 30 | 0 | 110 | 165 |
| No U.S. Tie Capacity | 25 | 0 | 0 | 0 | 110 | 135 |
| Total Capacity | 50 | 0 | 30 | 0 | 220 | 300 |

| | | | |
|---|--------------------------|--|--------------------------|
| FY 2015 R&P PERIOD REPORT OUTCOMES | | | |
| Total R&P Period Reports Submitted for FY 2015 | | 27 cases / 82 individuals | |
| R&P Period Employment | 12.5% (5/39 individuals) | R&P Period Out-Migration | 4.88% (4/82 individuals) |
| R&P Period Basic Needs and Core Services Provided | 51.8% (14/27 cases) | R&P Period Household Income Exceeds Expenses | 84.6% (22/26 cases) |

| | | | |
|--|---------------------|-------------------|-----------|
| RECENT R&P MONITORING OUTCOMES | | | |
| Date of most recent PRM monitoring visit: | October 23-24, 2012 | Compliance Rating | Compliant |
| Date of most recent Resettlement Agency headquarters monitoring visit (R&P): | April 1-3, 2014 | Compliance Rating | Compliant |

| | |
|--|---|
| RECENT AND PROPOSED CASELOAD | |
| Nationalities served FY 2015–FY 2016 | Iraqi, Afghan, Somali, Syrian, Iranian, Burmese, Ethiopian |
| Proposed nationalities FY 2017 | Iraqi, Iranian, Syrian, Afghan, Ukrainian, Somali, Eritrean and Ethiopian |
| Languages available on staff to support the proposed caseload | Arabic, Kurdish, Farsi, Ukrainian, and Russian |
| Languages available from within the community of resettlement to support | Farsi, Somali, Dari, Arabic, Amharic, and Tigrinya |

| | |
|-------------------------------|--|
| the proposed caseload | |
| Other language resources used | No other language interpretation resources are used. |

| SITE RATIONALE | | | | | | | |
|--|---|-------------------------|--------------------------|-------------------------|------------------------------|--------------------------|-----------------------------|
| Number of other affiliates present | 0 | | | | | | |
| Local overall unemployment rate | 2.9% (Bureau of Labor and Statistics, March 2016) | | | | | | |
| Available jobs for refugees | In FY 2015 and FY 2016, jobs have been commonly available in the fields of food service, retail, administration, car repair, housekeeping, as well as janitorial work. | | | | | | |
| Average starting wage for refugees | \$9.11/hour, most employers offer benefits. | | | | | | |
| Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i> | <table border="0"> <tr> <td>1-Bedroom: <u>\$660</u></td> <td>Available: <u>Always</u></td> </tr> <tr> <td>2-Bedroom: <u>\$800</u></td> <td>Available: <u>Frequently</u></td> </tr> <tr> <td>3-Bedroom: <u>\$1050</u></td> <td>Available: <u>Sometimes</u></td> </tr> </table> | 1-Bedroom: <u>\$660</u> | Available: <u>Always</u> | 2-Bedroom: <u>\$800</u> | Available: <u>Frequently</u> | 3-Bedroom: <u>\$1050</u> | Available: <u>Sometimes</u> |
| 1-Bedroom: <u>\$660</u> | Available: <u>Always</u> | | | | | | |
| 2-Bedroom: <u>\$800</u> | Available: <u>Frequently</u> | | | | | | |
| 3-Bedroom: <u>\$1050</u> | Available: <u>Sometimes</u> | | | | | | |

| GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY | |
|---|---|
| Indicate whether you have a grievance policy. | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers. | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |

- Health Care Access and Refugees with Special Needs:** JFS/Ann Arbor, while accepting all cases, also recognizes the challenges that cases with severe medical and mental health issues pose to limited agency resources. While excellent community resources are in place, these cases, particularly cases without U.S. ties, require significantly expanded case management services. Ann Arbor's high housing costs also make finding affordable accommodations for families larger than six or more individuals very difficult to obtain. Finding affordable housing for single individuals is also a challenge.
- Community Engagement:** JFS/Ann Arbor has developed a relationship with Muslim Social Services, further expanding JFS' network and providing additional support as needed for Muslim clients. This year, JFS/Ann Arbor hosted an inclusive holiday event called Festival of Lights to educate the community about JFS services and client needs. These events improved the cultural competency of the community. Program staff have been heavily involved in educational events in the local community during FY2016 including events at local faith-based groups, schools, and community groups. JFS/Ann Arbor also hosted a panel discussion focused on the Syrian refugee crisis. JFS' funders and other stakeholders continue to express support for the resettlement program. JFS/Ann Arbor has been involved in joint efforts with city and county officials in applying for Washtenaw County to be recognized as a Welcoming County. This initiative seeks to create an atmosphere that allows immigrants to thrive and integrate successfully into the community.

JFS/Ann Arbor also began a Mentorship Initiative for refugees with professional backgrounds seeking employment. This program assists refugees in forming a career path in the United States that utilizes their diverse skill set. Volunteer mentors from the community who have received training and were matched with professional refugees from diverse career backgrounds. These mentors share career advice, networking opportunities, and job prospects in their fields.

In FY 2017, JFS/Ann Arbor will continue to draw on its 23 years of serving as the sole service provider and advocate for refugees in our County. JFS is a key partner in numerous community collaboratives, and through its unique understanding of Washtenaw County’s complex service delivery infrastructure, JFS/Ann Arbor will continue its longstanding work of reaching out to universities and faith based groups to recruit volunteers and bring in donations. While spearheading the new Welcoming County initiative, JFS/Ann Arbor will continue to reach out to landlords and property managers in order to expand its base of housing partners to prepare for increased arrivals. JFS continues to work with local officials, and will become more involved in state and local initiatives to reach out to local businesses, political leaders and individuals to create a welcoming environment for refugees and immigrants. We anticipate that this will result in increased financial and human capital available to the agency. JFS/Ann Arbor will assess the results of our engagement strategy through its extensive Quality Assurance Program, which uses periodic surveys and numerous other accepted measurement tools.

3. Financial Resources:

| Projected Contributions to the R&P Program | | | | | | |
|---|----------------------------|-------------------------------------|-------------------------------|--|-------------------------------|--|
| Type of Donor | FY 2015 Actual Cash | FY 2015 Actual In-kind Value | FY 2016 Estimated Cash | FY 2016 Estimated In-kind Value | FY 2017 Projected Cash | FY 2017 Projected In-kind Value |
| Foundations/Corporations | \$10,000 | 0 | \$10,000 | 0 | \$10,000 | 0 |
| Faith-based/Community-based Organizations | \$10,500 | 0 | \$10,500 | 0 | \$10,500 | 0 |
| Fees for Service | 0 | 0 | 0 | 0 | 0 | 0 |
| Individuals | \$20,000 | \$10,000 | \$20,000 | \$10,000 | \$20,000 | \$10,000 |
| Volunteer Hours/Miles | 0 | \$34,523 | 0 | \$51,784 | 0 | \$51,784 |
| State/County/Local Government: [SOURCE] | 0 | 0 | 0 | 0 | 0 | 0 |
| Headquarters | 0 | 0 | 0 | 0 | 0 | 0 |
| Affiliate/Sub-office | 0 | 0 | 0 | 0 | 0 | 0 |
| Other: | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTALS | \$40,500 | \$34,523 | \$40,500 | \$51,784 | \$40,500 | \$51,784 |
| TOTALS PER CAPITA | \$270 | \$230 | \$270 | \$345 | \$135 | \$173 |