

National Agency	Church World Service	Affiliate Code	MICWS 01
Office State	Michigan	Office City	Grand Rapids
Office Name	Bethany Christian Services Refugee Resettlement Program		
Office Address	1050 36th Street SE, Suite 400 Grand Rapids, MI 49508		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A
R&P PROGRAM AFFILIATE STAFFING			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY 2016	4	4.5	41/1
FY 2017	5	4.5	44/1

CASELOAD STATISTICS (number of individuals)	FY 2015 Actual Arrivals	279				
	FY 2016 Acknowledged Capacity	350				
	FY 2016 Anticipated Arrivals	350				
PROPOSED FY 2017	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	95	55	5	20	75	250
No U.S. Tie Capacity	85	15	0	5	65	170
Total Capacity	180	70	5	25	140	420

FY 2015 R&P PERIOD REPORT OUTCOMES			
Total R&P Period Reports Submitted for FY 2015		113 cases/279 individuals	
R&P Period Employment	19.5% (32/164)	R&P Period Out-Migration	5 % (14/279)
R&P Period Basic Needs and Core Services Provided	95.7% (267/279)	R&P Period Household Income Exceeds Expenses	94.7% (107/279)

RECENT R&P MONITORING OUTCOMES			
Date of most recent PRM monitoring visit:	August 2013	Compliance Rating	Compliant
Date of most recent Resettlement Agency headquarters monitoring visit (R&P):	May 2015	Compliance Rating	Mostly Compliant

RECENT AND PROPOSED CASELOAD	
Nationalities served FY 2015–FY 2016	Afghanistan, Bhutan, Burma, Congo, Cuba, DR Congo, Eritrea, Ethiopia, Iran, Iraq, Malaysia, Somalia, South Sudan, Sudan, Syria, Tunisia, Ukraine.
Proposed nationalities FY 2017	Afghanistan, Bhutan, Burma, Congo, Cuba, DR Congo, El Salvador, Eritrea, Ethiopia, Guatemala, Honduras, Iran, Iraq, Malaysia, Somalia, South Sudan, Sudan, Syria, Tunisia, Ukraine.
Languages available on staff to support the proposed caseload	Amharic, Arabic, Armenian, Bemba, Bengali, Burmese, Chin, Chinese, Dinka, Dzongkha, Falam, French, Hakha, Hindi, Karen, Khmer, Malay, Nepali, Nuer, Russian, Shona, Somali, Spanish,

	Swahili, Tedim, Thai, Ukranian.
Languages available from within the community of resettlement to support the proposed caseload	Languages above and Arakan, Chaldean, Creole, Dari, Ewe, Farsi, Kachin, Kinyarwanda, Kirundi, Kurdish, Lingala, Luganda, Maimai, Mashi, Massalit, Matu, Oromo, Pashto, Rohingya, Tamil, Tigrinya, Turkish, Urdu, Vietnamese.
Other language resources used	All language needs are available on staff or within the community.

SITE RATIONALE	
Number of other affiliates present	2
Local overall unemployment rate	3.4%, March 2016, Bureau of Labor Statistics.
Available jobs for refugees	Listed in order of frequency of job placement, from most frequent to least frequent: manufacturing (all types), food packaging, hospitality, interpretation, health care.
Average starting wage for refugees	The average starting wage for FY 2015-FY 2016 is \$9.93 per hour; 99% were employed in full-time jobs; 1% were employed in part-time jobs while 85% were offered benefits by their employers.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$650 Available: Frequently 2-Bedroom: \$750 Available: Frequently 3-Bedroom: \$875 Available: Frequently

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	Yes
Indicate whether you have incorporated the IASC’s six core principles for PSEA in your organization’s code of conduct for all staff and volunteers.	Yes

1. **Health Care Access and Refugees with Special Needs:** Bethany Christian Services (BCS) can serve all conditions.
2. **Community Engagement:** In FY 2016, BCS partnered with other local service providers for an interfaith community event “Welcoming Refugees: Do Unto Others.” This event was attended by over 300 people and highlighted the needs and contributions of newcomers in the Grand Rapids community. Many new partnerships including with faith communities were born out of this event. In FY 2016, BCS secured a \$350,000 matching gift to assist Middle Eastern newcomers with case management, complex medical case management and trauma-focused care as well as to increase community engagement with these refugees. Through this matching gift, multiple new donors, volunteers and churches have partnered with BCS. In addition to their financial gift, several new donors and partners personally welcomed newcomers to Grand Rapids for the first time. In FY 2017, BCS will focus on expanding resettlement to the neighboring cities of Kalamazoo and Holland. As part of this expansion, BCS will develop five landlord partners, five educational partners, five medical partners and 10 faith community partners in each city.

BCS is also seeking to renew five past landlord connections in the Grand Rapids area through the Refugee AmeriCorps position which is focused on pest management and home maintenance and cleanliness. BCS will also partner with five new faith communities in the Grand Rapids area. These outputs in Kalamazoo and Holland will result in newcomers receiving a resounding welcome in each new city. This will be noted by clients' success rates, client feedback results and the number of clients placed with co-sponsors. The success of connecting with past landlords in the Grand Rapids area will be assessed by increased landlords renting to newcomers in Grand Rapids.

3. **Financial Resources:**

Projected Contributions to the R&P Program						
Type of Donor	FY 2015 Actual Cash	FY 2015 Actual In-kind Value	FY 2016 Estimated Cash	FY 2016 Estimated In-kind Value	FY 2017 Projected Cash	FY 2017 Projected In-kind Value
Foundations/Corporations	\$40,000	\$7,500	\$40,000	\$7,500	\$40,000	\$8,000
Faith-based/Community-based Organizations	\$45,000	\$30,500	\$55,000	\$40,000	\$58,000	\$45,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$74,000	\$71,000	\$80,000	\$75,000	\$85,000	\$80,000
Volunteer Hours/Miles	\$0	\$75,000	\$0	\$85,000	\$0	\$90,000
State/County/Local Government: Kent County Department of Health & Human Services	\$0	\$1,000	\$0	\$1,000	\$0	\$1,000
Headquarters	\$5,580	\$0	\$7,000	\$0	\$8,400	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
TOTALS	\$164,580	185,000	\$182,000	\$208,500	\$191,400	\$224,000
TOTALS PER CAPITA	\$590	\$663	\$520	\$596	\$476	\$533