

National Agency	Lutheran Immigration and Refugee Service	Affiliate Code	MILIRS01
Office State	MI	Office City	Troy
Office Name	Samaritas		
Office Address	2170 E. Big Beaver Rd. Ste. C, Troy MI 48083		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	Episcopal Migration Ministries	Sub-office	Grand Rapids & Battle Creek
		Administering affiliate	N/A
R&P PROGRAM AFFILIATE STAFFING			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY 2016	8.00	0	75:1
FY 2017	10.08	0	80:1

CASELOAD STATISTICS (number of individuals)	FY 2015 Actual Arrivals	339				
	FY 2016 Acknowledged Capacity	794				
	FY 2016 Anticipated Arrivals	794				
PROPOSED FY 2017	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	0	0	10	3	290	303
No U.S. Tie Capacity	100	0	0	0	407	507
Total Capacity	100	0	10	3	697	810

FY 2015 R&P PERIOD REPORT OUTCOMES			
Total R&P Period Reports Submitted for FY 2015		121/339	
R&P Period Employment	14% and 24/168	R&P Period Out-Migration	4% and 15/339
R&P Period Basic Needs and Core Services Provided	99% and 120/121	R&P Period Household Income Exceeds Expenses	100% and 113/113

RECENT R&P MONITORING OUTCOMES			
Date of most recent PRM monitoring visit:	October 30-31, 2012	Compliance Rating	Compliant
Date of most recent Resettlement Agency headquarters monitoring visit (R&P):	September 28-30, 2015	Compliance Rating	Mostly compliant

RECENT AND PROPOSED CASELOAD	
Nationalities served FY 2015–FY 2016	Afghan, El Salvadoran, Iranian, Iraqi, Somali, Syrian
Proposed nationalities FY 2017	Afghan, Congolese, El Salvadoran, Iranian, Iraqi, Sudanese, Syrian, Ukrainian
Languages available on staff to support the proposed caseload	Arabic, Armenian, Assyrian, Chaldean, Farsi, French, Kurdi, Russian

Languages available from within the community of resettlement to support the proposed caseload	Arabic, Armenian, Assyrian, Chaldean, Farsi, French, Kurdi, Russian, Spanish, Swahili
Other language resources used	Certified Languages International provides telephonic interpretation on rare occasions when new/unanticipated populations with unique language requirements are resettled.

SITE RATIONALE	
Number of other affiliates present	3
Local overall unemployment rate	4.8%
Available jobs for refugees	Automotive manufacturing, landscaping, food service, mechanic shops, hospitality (housekeeping), cleaning services, retail, driving, carpentry and laundry
Average starting wage for refugees	FY 2015: \$9.46 FY 2016: \$9.50, 100% FT, 84% benefits after 90 days
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$650 Available: Frequently 2-Bedroom: \$800 Available: Always 3-Bedroom: \$1000 Available: Frequently

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	X Yes ___No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	X Yes ___No

1. Health Care Access and Refugees with Special Needs: Samaritas, New American Services is able to accommodate the resettlement of refugee clients with any type of medical and mental health conditions or special needs. Refugees' access to health care services is not restricted.

2. Community Engagement: During FY 2016 2nd and 3rd quarterly community consultations, Samaritas' projected increase in FY 2017 arrivals was received positively through consultations with SRC/SRHC, ethnic based community organizations, public service providers including school districts, welfare offices, workforce development agencies, and health care providers. In FY 2016, Samaritas plans to organize a large movie screening event in Detroit on World Refugee Day and will participate in other related community events planned for June. Seeking referrals from the 15 scheduled refugee resettlement presentations for the remainder of FY 2016 will result in at least five co-sponsorships for FY2017. For the remainder of FY 2016 and FY 2017, increased engagement outreach to partners such as Global Detroit, Welcoming Michigan, City of Detroit Refugee Resettlement Working Group, Syrian American Rescue Network, American Syrian Arab Cultural Association and four interfaith groups will result in increased volunteer resources, participation in community events, presentation opportunities, housing resources and an increase of Samaritas' professional network which will enhance advocacy. Samaritas' rebranding will strengthen and expand social media development via Facebook, Twitter and other internet based outlets to strategically publish advocacy videos. These videos will increase recruitment of volunteers by 5% or more for FY2017. In FY 2017, Samaritas New American Services will expand

its internship program established in FY2016. The community outreach coordinator will add three additional interns to the program. This will allow for additional staff support available to serve an increased number of no-US tie cases. In FY 2017, Samaritas will partner with the Welcoming Michigan network to organize Breakfast of Nations, World Refugee Day and Welcoming Week events which promote and celebrate integration efforts. Samaritas will engage with service providers and financial institutions for Money Smart Week to offer financial literacy education to refugees. Participating in these community events will result in setting up ten outreach events to acquire five new co-sponsorships.

3. Financial Resources: In FY 2015 and FY 2016, Samaritas received in-kind donations from churches, community organizations, corporations, and individuals. During FY 2016, six churches donated space for ESL classes, cultural orientation workshops, community conversations, and AOR processing. Bi-annual appeals, online solicitation and special fundraising events generate cash donations used to supplement R&P funds for emergency needs such as rent, furnishings, utilities, driving education and medical expenses. In FY 2017, Samaritas plans to expand its outreach to American Syrian community groups to generate financial support for Syrian refugees. Samaritas will also explore possibilities in social media fundraising, digital crowdsourcing and providing services for refugees through digital donation applications generated to specifically support refugees with driver education, vehicle purchase vouchers, document translation for recertification and pressing need for rent and utilities assistance.

Projected Contributions to the R&P Program						
Type of Donor	FY 2015 Actual Cash	FY 2015 Actual In-kind Value	FY 2016 Estimated Cash	FY 2016 Estimated In-kind Value	FY 2017 Projected Cash	FY 2017 Projected In-kind Value
Foundations/Corporations	\$2,440	\$3,000	\$6,000	\$6,500	\$17,200	\$15,600
Faith-based/Community-based Organizations	\$17,500	\$21,700	\$42,500	\$41,500	\$63,000	\$22,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$26,500	\$22,500	\$19,900	\$19,400	\$21,000	\$26,800
Volunteer Hours/Miles	\$0	\$54,000	\$0	\$116,000	\$0	\$154,400
State/County/Local Government:	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
TOTALS	\$46,440	\$101,200	\$68,400	\$183,400	\$101,200	\$218,800
TOTALS PER CAPITA	\$137	\$299	\$86	\$231	\$125	\$270