

FY 2017 Affiliate/Sub-office Abstract
 Each Abstract must be limited to 3 pages

National Agency	HIAS	Affiliate Code	MIHIAS04
Office State	Michigan	Office City	Ann Arbor
Office Name	Jewish Family Services of Washtenaw County (JFS/Ann Arbor)		
Office Address	2245 South State Street, Suite 200, Ann Arbor, MI 48104		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	N/A	Sub-office	No
		Administering affiliate	N/A
R&P PROGRAM AFFILIATE STAFFING			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY 2016	2.60	0.40	50/1
FY 2017	4	1	60/1

CASELOAD STATISTICS (number of individuals)	FY 2015 Actual Arrivals		82			
	FY 2016 Acknowledged Capacity		150			
	FY 2016 Anticipated Arrivals		150			
PROPOSED FY 2017						
	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	25	0	30	0	110	165
No U.S. Tie Capacity	25	0	0	0	110	135
Total Capacity	50	0	30	0	220	300

FY 2015 R&P PERIOD REPORT OUTCOMES			
Total R&P Period Reports Submitted for FY 2015		27 cases / 82 individuals	
R&P Period Employment	12.5% (5/39 individuals)	R&P Period Out-Migration	4.88% (4/82 individuals)
R&P Period Basic Needs and Core Services Provided	51.8% (14/27 cases)	R&P Period Household Income Exceeds Expenses	84.6% (22/26 cases)

RECENT R&P MONITORING OUTCOMES			
Date of most recent PRM monitoring visit:	October 23-24, 2012	Compliance Rating	Compliant
Date of most recent Resettlement Agency headquarters monitoring visit (R&P):	April 1-3, 2014	Compliance Rating	Compliant

RECENT AND PROPOSED CASELOAD	
Nationalities served FY 2015–FY 2016	Iraqi, Afghan, Somali, Syrian, Iranian, Burmese, Ethiopian
Proposed nationalities FY 2017	Iraqi, Iranian, Syrian, Afghan, Ukrainian, Somali, Eritrean and Ethiopian
Languages available on staff to support the proposed caseload	Arabic, Kurdish, Farsi, Ukrainian, and Russian
Languages available from within the community of resettlement to support	Farsi, Somali, Dari, Arabic, Amharic, and Tigrinya

the proposed caseload	
Other language resources used	No other language interpretation resources are used.

SITE RATIONALE							
Number of other affiliates present	0						
Local overall unemployment rate	2.9% (Bureau of Labor and Statistics, March 2016)						
Available jobs for refugees	In FY 2015 and FY 2016, jobs have been commonly available in the fields of food service, retail, administration, car repair, housekeeping, as well as janitorial work.						
Average starting wage for refugees	\$9.11/hour, most employers offer benefits.						
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	<table border="0"> <tr> <td>1-Bedroom: <u>\$660</u></td> <td>Available: <u>Always</u></td> </tr> <tr> <td>2-Bedroom: <u>\$800</u></td> <td>Available: <u>Frequently</u></td> </tr> <tr> <td>3-Bedroom: <u>\$1050</u></td> <td>Available: <u>Sometimes</u></td> </tr> </table>	1-Bedroom: <u>\$660</u>	Available: <u>Always</u>	2-Bedroom: <u>\$800</u>	Available: <u>Frequently</u>	3-Bedroom: <u>\$1050</u>	Available: <u>Sometimes</u>
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GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

- Health Care Access and Refugees with Special Needs:** JFS/Ann Arbor, while accepting all cases, also recognizes the challenges that cases with severe medical and mental health issues pose to limited agency resources. While excellent community resources are in place, these cases, particularly cases without U.S. ties, require significantly expanded case management services. Ann Arbor's high housing costs also make finding affordable accommodations for families larger than six or more individuals very difficult to obtain. Finding affordable housing for single individuals is also a challenge.
- Community Engagement:** JFS/Ann Arbor has developed a relationship with Muslim Social Services, further expanding JFS' network and providing additional support as needed for Muslim clients. This year, JFS/Ann Arbor hosted an inclusive holiday event called Festival of Lights to educate the community about JFS services and client needs. These events improved the cultural competency of the community. Program staff have been heavily involved in educational events in the local community during FY2016 including events at local faith-based groups, schools, and community groups. JFS/Ann Arbor also hosted a panel discussion focused on the Syrian refugee crisis. JFS' funders and other stakeholders continue to express support for the resettlement program. JFS/Ann Arbor has been involved in joint efforts with city and county officials in applying for Washtenaw County to be recognized as a Welcoming County. This initiative seeks to create an atmosphere that allows immigrants to thrive and integrate successfully into the community.

JFS/Ann Arbor also began a Mentorship Initiative for refugees with professional backgrounds seeking employment. This program assists refugees in forming a career path in the United States that utilizes their diverse skill set. Volunteer mentors from the community who have received training and were matched with professional refugees from diverse career backgrounds. These mentors share career advice, networking opportunities, and job prospects in their fields.

In FY 2017, JFS/Ann Arbor will continue to draw on its 23 years of serving as the sole service provider and advocate for refugees in our County. JFS is a key partner in numerous community collaboratives, and through its unique understanding of Washtenaw County’s complex service delivery infrastructure, JFS/Ann Arbor will continue its longstanding work of reaching out to universities and faith based groups to recruit volunteers and bring in donations. While spearheading the new Welcoming County initiative, JFS/Ann Arbor will continue to reach out to landlords and property managers in order to expand its base of housing partners to prepare for increased arrivals. JFS continues to work with local officials, and will become more involved in state and local initiatives to reach out to local businesses, political leaders and individuals to create a welcoming environment for refugees and immigrants. We anticipate that this will result in increased financial and human capital available to the agency. JFS/Ann Arbor will assess the results of our engagement strategy through its extensive Quality Assurance Program, which uses periodic surveys and numerous other accepted measurement tools.

3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY 2015 Actual Cash	FY 2015 Actual In-kind Value	FY 2016 Estimated Cash	FY 2016 Estimated In-kind Value	FY 2017 Projected Cash	FY 2017 Projected In-kind Value
Foundations/Corporations	\$10,000	0	\$10,000	0	\$10,000	0
Faith-based/Community-based Organizations	\$10,500	0	\$10,500	0	\$10,500	0
Fees for Service	0	0	0	0	0	0
Individuals	\$20,000	\$10,000	\$20,000	\$10,000	\$20,000	\$10,000
Volunteer Hours/Miles	0	\$34,523	0	\$51,784	0	\$51,784
State/County/Local Government: [SOURCE]	0	0	0	0	0	0
Headquarters	0	0	0	0	0	0
Affiliate/Sub-office	0	0	0	0	0	0
Other:	0	0	0	0	0	0
TOTALS	\$40,500	\$34,523	\$40,500	\$51,784	\$40,500	\$51,784
TOTALS PER CAPITA	\$270	\$230	\$270	\$345	\$135	\$173